

Family Engagement Standards and Rubrics Worksheet

Communication Standard #5—School: School administration will respond on a timely basis to all parent inquiries.

Exemplary	Developing/Emerging	Weak/Just Starting
<ul style="list-style-type: none">• An established, consistent system is in place to respond to parent inquiries and issues in a timely manner.• Inquiries are consistently responded to within 48 school/business hours.	<ul style="list-style-type: none">• An established system is in place to respond to families, but the execution is not consistent or timely.• While inconsistent, follow-up does occur and usually within one week.	<ul style="list-style-type: none">• No established and/or consistent system is in place for communication or for follow-through with parent inquiries and issues.• Slow or no response often results in escalation of the problem.